



HMIPS SERVICE DELIVERY PERFORMANCE

Number of IPM visits (calls):	21	Statutory requirement met?	Yes
Volunteer hours committed:	78.5	Requests opened:	18
Comments: Two calls made during this period, volunteer hours only include time in the prison. Eighteen new IPM requests were opened during this quarter.			

MAIN AREAS MONITORED	FINDINGS
General – overcrowding and fabric of the buildings	<p>It remains the case that the majority of concerns about HMP Barlinnie come from the nature of the buildings and the significant overcrowding. IPMs continue to lobby at all levels for a reduction in the number of people being held at HMP Barlinnie. It was also noted that overcrowding had an impact on the separation, as per rule 112 of the Mandela Rules, of untried and convicted prisoners.</p> <p>The prison is not fit for purpose and requires significant investment across all areas.</p>
Complaints	<p>IPMs continued spots checks for availability of PCF1, PCF2 and NHS complaints forms. Prisoners continued to raise issues regarding the complaints process.</p> <p>It is acknowledged that senior management had asked the Resource HUB to undertake a themed week regarding complaints and IPMs will continue to monitor this.</p>
Decency (food)	<p>A number of concerns were raised in relation to the nutritional value, variation of meal choices and portion sizes. Concerns regarding meeting cultural dietary needs, for example kosher and halal food, had also been raised.</p>
Purposeful Activities	<p>A positive and relaxed atmosphere was observed within the HUB, from prisoners, staff and agency workers. The Education Centre was also a positive and welcoming space with prisoners attending engaging and keen to learn from opportunities available. With implementation of the COVID-19 transition plan of 23 June, it is hoped capacity restrictions will adapt to support an increase of prisoners able to attend the range of activities, groups and events.</p>
Equality and Diversity	<p>There were concerns raised around support and assistance of individuals with protected characteristics. The prison needs to do more to address the concerns and cognizant of an individual's needs.</p> <p>It is acknowledged that an E&D officer had been appointed and was supported by four E&D ambassadors. IPMs will continue to observe/monitor this area with consideration to an individuals equality and diversity needs.</p>
Regime	<p>Prisoners expressed frustration around the slower pace at weekends, without activities (like those during the week) and earlier lock up, time drags/stands still. This hasn't been felt as much due to regime changes as a result of COVID-19, however eased as restrictions are lifted.</p>

AREAS TO BE MONITORED NEXT

Independent Prison Monitors are considering areas that they should focus on in the coming months. If you have areas you think IPMs should look at please let us know by calling the Freephone number, also accessible via mobile phones by dialling 112 and selecting option 3.



HMIPS regret being forced to pause our review into Progression due to staff absences. We are now able to resume action on the review and are organising a programme of further visits to prisons, starting in December, with the aim of completing the review in late Spring or early summer 2023. We are sorry for the delay, but remain fully committed to completing this important review as we know progression is a significant issue for many prisoners.

HOW CAN IPMs HELP ME?

Here are some examples of how we have helped so far:

- Bullying and safety
- Equality and diversity
- Prisoner transfer
- Issues with Property
- Living conditions, food, clothing, hygiene
- Delays with progression
- Access to education and work

IF SOMETHING IS NOT OK, WE NEED YOU TO SAY – PLEASE LET US KNOW HOW THINGS ARE

Please note we will only provide assistance with complaints after it has been directed through the appropriate complaint procedures first.

IPM
Independent
Prison
Monitoring

YOU CAN CALL THE
FREEPHONE NUMBER ON
0800 056 7476. CALLS ARE NOT
MONITORED BY SPS AND ARE
CONFIDENTIAL.

THIS NUMBER CAN BE
ACCESSED ON YOUR MOBILE
PHONE BY DIALLING 112 AND
CHOOSING OPTION 3:
INDEPENDENT PRISON
MONITOR

IPMs VISIT THE PRISON
WEEKLY AND ARE AVAILABLE
TO SPEAK TO

The poster features a purple background with white text. It includes a telephone handset icon and a speech bubble icon. The text is arranged in a clear, hierarchical layout, starting with the acronym 'IPM' and the full name, followed by contact information and service details.