



HMIPS SERVICE DELIVERY PERFORMANCE

Number of IPM visits (calls):	14	Statutory requirement met?	Yes
Volunteer hours committed:	58	% of prisoner requests handled:	100

Comments: Statutory requirement was met through on site visits.

MONITORING FINDINGS

MAIN AREAS MONITORED	FINDINGS
Decency	<p>IPMs continued to note the extremely low levels of sick absence which have contributed to good standards in all areas of the prison.</p> <p>IPMs noted the prison was clean and tidy in all areas throughout this reporting period. Passmen were visible throughout the establishment completing various duties and food was reported to be good. Prisoners have been observed taking time in the fresh air, had good access to showers and free association outwith the core day. Signage across the prison was current and informative.</p>
Healthcare	<p>Prisoners continued to speak with IPMs regarding prescribing policies and differences between prisons. IPMs continue to note staffing concerns in the Health Centre. Monitors received a further update from prison management who continued to express their concern.</p>
Lawful and Transparent custody	<p>IPMs have taken a number of requests relating to property and while exploring these individually, monitors request an update on current property management processes within the establishment.</p> <p>IPMs observed processes in the SRU during this quarter and commented on a safe and well run unit. IPMs have observed prisoners at evening and weekends engaged in association and noted a generally good atmosphere in the residential areas. Staff were visible in all areas of the establishment and have assisted in accessing prisoners for IPMs and assisting in resolving requests.</p>
Purposeful Activity	<p>IPMs welcomed the increasing numbers of remand prisoners taking part in the regime. IPMs have noted significant numbers of prisoners moving along the route to work and education recently. IPMs have welcomed the new Insider programme, with 12 prisoners recently graduating and will monitor the roll out of this initiative.</p>

AREAS TO BE MONITORED NEXT

IPMs will continue to focus on access to regime and provision of healthcare.



This will be the last published quarterly report. HMIPS is moving to a new system of monthly reports, which will be discussed with the senior management team within the prison but not published. We will publish an annual report of IPM findings for each prison based on the monthly reports and provide some further feedback to prisoners halfway through each year.

HOW CAN IPMs HELP ME?


Here are some examples of how we have helped so far:


- **Bullying and safety**
- **Equality and diversity issues**
- **Prison transfers**
- **Issues with property**
- **Living conditions, food, clothing, hygiene**
- **Delays with progression**
- **Access to education and work**

IF SOMETHING IS NOT OK, WE NEED YOU TO SAY – PLEASE LET US KNOW HOW THINGS ARE

Please note we will only provide assistance with complaints after it has been directed through the appropriate complaint procedures first.

IPM
Independent
Prison
Monitoring

 **YOU CAN CALL THE FREEPHONE NUMBER ON 0800 056 7476. CALLS ARE NOT MONITORED BY SPS AND ARE CONFIDENTIAL.**

 **IPMs VISIT THE PRISON WEEKLY AND ARE AVAILABLE TO SPEAK TO.**