



HMIPS SERVICE DELIVERY PERFORMANCE

Number of IPM visits (calls):	18	Statutory requirement met?	Yes
Volunteer hours committed:	61.5	Number resident requests opened:	4

Comments: IPMs visited the prison 18 times during the reporting period. Four requests were received from prisoners.

MONITORING FINDINGS

MAIN AREAS MONITORED	FINDINGS
Iona hall	Two flats were being refurbished. On level 3, the relations between staff and prisoners remained positive. The boys on both sides were unlocked for most of the day, with the majority on the non-offence side at work. There were some complaints about boredom when on the halls, and more engaging activities could be provided.
Monro hall	There were some concerns about the regime for all the under 18s, with some only having the opportunity for 1.75 hours out their cell on some days. Staff engaged well with prisoners, especially on the first night hall. However, too often staff continued to sit in pairs on the chairs by the gate during recreation periods. Some of the hall pantries were in need of a clean.
Blair hall	Things were generally positive on all the flats. Staff demonstrated a good understanding of the individuals in their care, and IPMs witnessed positive interactions.
Dunedin (SRU)	Staff and prisoners raised concerns about the portion sizes being provided to the SRU compared to on the halls. Relationships remained good. Staff knew details about all the prisoners on the unit, and effort was put in to returning people back to the halls as soon as possible.
Offender Outcomes	Some prisoners from all the halls raised concerns about progression. A member of staff had been appointed to deal with this, and was based on Blair. Activities appeared to be underutilised. Staff explained this was often as they were double booked, but was also sometimes due to hall staff not encouraging them to attend properly.
Operations	Reception continued to be well run, and there were no particular areas of concern. However, reception staff informed IPMs of the ongoing concerns with GeoAmey, also reflected at other prisons, with a number of appointments being missed as GeoAmey struggle to fulfil their contract. The Chief Inspector is aware, as are senior managers at SPS HQ.
Healthcare	A number of female prisoners raised concerns about the issuing of medication prior to release or court. The Forth Valley NHS Trust appeared to have a policy of not providing medication prior to release, causing stress and anxiety for the prisoners. This has been raised with SG Prison Health Policy colleagues.

This will be the last published quarterly report. HMIPS is moving to a new system of monthly reports, which will be discussed with senior management team within the prison but not published. We will publish an annual report of IPM findings for each prison based on the monthly reports, and provide some further feedback to prisoners half way through each year.



HMIPS regret being forced to pause our review into Progression due to staff absences. We are now able to resume action on the review and are organising a programme of further visits to prisons, starting in December, with the aim of completing the review in late Spring or early summer 2023. We are sorry for the delay, but remain fully committed to completing this important review as we know progression is a significant issue for many prisoners.

HOW CAN IPMs HELP ME?

Here are some examples of how we have helped so far:

- Bullying and safety
- Equality and diversity
- Prisoner transfer
- Issues with Property
- Living conditions, food, clothing, hygiene
- Delays with progression
- Access to education and work

IF SOMETHING IS NOT OK, WE NEED YOU TO SAY – PLEASE LET US KNOW HOW THINGS ARE

Please note we will only provide assistance with complaints after it has been directed through the appropriate complaint procedures first.

IPM
Independent
Prison
Monitoring

YOU CAN CALL THE
FREEPHONE NUMBER ON
0800 056 7476. CALLS ARE
NOT MONITORED BY SPS
AND ARE CONFIDENTIAL.

THIS NUMBER CAN BE
ACCESSED ON YOUR
MOBILE PHONE BY DIALING
112 AND CHOOSING OPTION
3: INDEPENDENT PRISON
MONITOR

IPMs VISIT THE PRISON
WEEKLY AND ARE
AVAILABLE TO SPEAK TO

The poster features a purple background with white text. It includes icons for a mobile phone and two speech bubbles. The text is arranged in a clear, hierarchical manner, starting with the acronym 'IPM' and the full name, followed by contact information and service details.