



HMIPS SERVICE DELIVERY PERFORMANCE

Number of IPM visits (calls):	13	Statutory requirement met?	Yes
Volunteer hours committed:	39	% of prisoner requests handled:	100

Comments: Statutory requirement of one (on-site) visit per week was achieved. The IPM team ensured they spoke with many prisoners over the reporting period, to ensure that prisoners' views were represented in their findings.

MONITORING FINDINGS

MAIN AREAS MONITORED	FINDINGS
Risk Management Team (RMT)	IPMs observed Risk Management Team meetings taking place, and concluded that decisions were justified and comprehensively evidence-based. Decisions were proportionate and unanimous, and took into account the individual needs and circumstances of each prisoner.
PIAC	IPMs observed the Prisoner Information and Action Committee (PIAC) process and concluded that it was well-managed and fair. Prisoner reps were listened to and the issues raised were carefully considered, with actions for improvement agreed where appropriate.
Healthcare	IPMs were pleased to note that healthcare waiting times were very low and prisoners did not have to wait long to get an appointment.
Low prisoner numbers	As with the previous quarter, low prisoner numbers were a concern for IPMs. There were a number of prisoners allocated for an interview for a community placement but were unable to access these placements because they were needed to run the prison (kitchen, laundry, grounds maintenance, cleaning, etc.). IPMs were concerned that a lack of community placement experience would adversely affect prisoners' chances of progression (for example parole). Senior management explained to IPMs that the population numbers were not a concern for them, as it would allow staff time and resource to assess and determine what the right placements should be in future. It was further explained to IPMs that prisoners would still be in receipt of home leaves, which would be seen as a 'test in the community' for Parole Board considerations.
Transition from closed conditions	IPMs spoke with a number of prisoners who had recently transferred to the prison from closed conditions, and they all said that the transfer and induction process had been well managed.
Decency (Food)	IPMs spoke with prisoners about food, and prisoners suggested that more should be done to provide healthier options, including what was on offer on the canteen sheet. IPMs noted that the canteen sheet contained mainly high-calorie sugary food, and some foods listed as 'low calorie' included chocolate spread, chocolate bars and crisps. The Governor agreed to ensure the canteen sheet would be more accurately labelled. It was also re-affirmed that there were healthy options on the main meals menus, and that prisoners had access to free fruit throughout the day if desired. Prisoners also had the opportunity to shape food choices through engagement with the PIACs. IPMs welcomed this response.

AREAS TO BE MONITORED NEXT

IPMs will aim to monitor the SPS complaints process in the next quarter.



HMIPS regret being forced to pause our review into Progression due to staff absences. We are now able to resume action on the review and are organising a programme of further visits to prisons, starting in December, with the aim of completing the review in late Spring or early summer 2023. We are sorry for the delay, but remain fully committed to completing this important review as we know progression is a significant issue for many prisoners.

HOW CAN IPMs HELP ME?

Here are some examples of how we have helped so far:

- **Bullying and safety**
- **Equality and diversity**
- **Prisoner transfer**
- **Issues with Property**
- **Living conditions, food, clothing, hygiene**
- **Delays with progression**
- **Access to education and work and work**

IF SOMETHING IS NOT OK, WE NEED YOU TO SAY – PLEASE LET US KNOW HOW THINGS ARE

Please note we will only provide assistance with complaints after it has been directed through the appropriate complaint procedures first.

IPM

Independent Prison Monitoring

**YOU CAN CALL THE
FREEPHONE NUMBER ON
0800 056 7476. CALLS ARE
NOT MONITORED BY SPS
AND ARE CONFIDENTIAL.**



**THIS NUMBER CAN BE
ACCESSED ON YOUR
MOBILE PHONE BY
DIALLING 112 AND
CHOOSING OPTION 3:
INDEPENDENT PRISON
MONITOR**



**IPMs VISIT THE PRISON
WEEKLY AND ARE
AVAILABLE TO SPEAK TO.**