



HMIPS SERVICE DELIVERY PERFORMANCE

Number of IPM visits (calls):	14	Statutory requirement met?	Yes
Volunteer hours committed:	40	% of prisoner requests handled:	100

Comments: Statutory requirement of one (on-site) visit per week was achieved.

MONITORING FINDINGS

MAIN AREAS MONITORED	FINDINGS
Organisational development	IPMs were pleased to hear that the IPM request number has been added to all prisoners' mobile phones, allowing prisoners to make a request in the privacy of their cell.
Management of COVID-19	<p>While there were a few cases at the prison, with some staff and prisoners having to isolate, IPMs observed lower rates of infection compared with some other establishments. IPMs viewed this as evidence that there was a good all-round approach to managing the spread of the virus at the prison – particularly considering the fact that there were a considerable number of prisoners accessing the community during the period.</p> <p>Staff assured IPMs that any isolating prisoners who missed out on home leaves would get access to these entitlements once their isolation period had finished. IPMs welcomed this.</p>
Purposeful activity	IPMs saw lots of evidence of purposeful activity happening, including: a busy education area, the Barista opening, grounds maintenance, cleaning the halls and; prisoners out on work placements.
Low prisoner numbers	IPMs learned that the low number of prisoners at the establishment was making it difficult to fill all the work placements that had been negotiated with businesses in the community. While it was reported by prison staff that these businesses were understanding of the situation, the placements team felt the situation was unsatisfactory. IPMs also learned that work was underway at a national level to identify how to increase the number of prisoners at Castle Huntly.
	IPMs monitored arrangements for temporary release (including home leave, unescorted day release, etc.) and concluded that the system was fair, taking into account each prisoner's risk level before deciding to grant a licence for temporary release. IPMs found the Risk Management Team Caseworker role very useful to the process, in being available to discuss RMT decisions with prisoners.

AREAS TO BE MONITORED NEXT

IPMs will continue to focus on the impact the latest COVID-19 restrictions are having on prisoners, and any changes to the regime as these restrictions are eased.

HOW CAN IPMs HELP ME?

Here are some examples of how we have helped so far:

- **Bullying and safety**
- **Equality and diversity issues**
- **Prison transfers**
- **Issues with property**
- **Living conditions, food, clothing, hygiene**
- **Delays with progression**
- **Access to education and work**

IF SOMETHING IS NOT OK, WE NEED YOU TO SAY – PLEASE LET US KNOW HOW THINGS ARE

Please note we will only provide assistance with complaints after it has been directed through the appropriate complaint procedures first.

IPM

Independent Prison Monitoring

YOU CAN CALL THE
FREEPHONE NUMBER ON
0800 056 7476. CALLS ARE
NOT MONITORED BY SPS
AND ARE CONFIDENTIAL.



THIS NUMBER CAN BE
ACCESSED ON YOUR
MOBILE PHONE BY
DIALLING 112 AND
CHOOSING OPTION 3:
INDEPENDENT PRISON
MONITOR



IPMs VISIT THE PRISON
WEEKLY AND ARE
AVAILABLE TO SPEAK TO.