



## HMIPS SERVICE DELIVERY PERFORMANCE

Number of IPM visits (calls):	15	Statutory requirement met?	Yes
Volunteer hours committed:	60.5	% of prisoner requests handled:	100

**Comments:** Statutory requirement of one (on-site) visit per week was met. IPMs handled 7 new requests from prisoners.

## MONITORING FINDINGS

MAIN AREAS MONITORED	FINDINGS
Separation and Reintegration Unit (SRU)	IPMs spent time monitoring the SRU and concluded it was a well-run unit, with staff who worked well for those in their care. Each prisoner had a reintegration plan. IPMs sampled these and discussed them with staff, and concluded that they addressed the needs of the prisoners. IPMs were impressed with the work carried out by SRU staff, including efforts to return prisoners who had been in the SRU for a long period of time back to mainstream.
Overcrowding	IPMs were concerned to learn that there were a number of prisoners sharing cells designed for single occupancy, as part of a contingency to manage overcrowding. IPMs did however understand that this was beyond the control of prison staff, who are required to house as best they can the prisoners who are sent to the establishment.
Staffing	IPMs were concerned to note that there were recurring staff shortages on every section they visited, and were concerned that this was having an impact on regime access for prisoners, and on the capacity of staff to work more closely with prisoners to address their needs. There were also staffing pressures on other agencies working at the prison, impacting upon assessments, programmes, progression, and healthcare. IPMs also had concerns that the Link Centre was understaffed, with the potential for prisoners to return to the community less-well-equipped than 'pre-pandemic'.
Purposeful activity – Education	IPMs welcomed the increase in maximum class sizes following the end of the pandemic, and noted that the education centre appeared to be popular. IPMs also noted a good range of subjects available to prisoners. However IPMs heard that Fife College had cut staffing levels at the prison. IPMs agreed to monitor this further.
Transition to the community	Staff said to IPMs that prisoners released on a Friday were at risk of having no support mechanisms in place over the weekend and may be more likely to re-offend again. IPMs agreed to review the amount of releases on a Friday.

## AREAS TO BE MONITORED NEXT

- IPMs will continue to monitor the process for receiving and distributing in-coming mail.
- IPMs will also continue to look at how prisoner complaints are processed and responded to.
- IPMs will look at Fife College staffing levels to determine if there has been an adverse impact on education provision due to staff cuts.



This will be the last published quarterly report. HMIPS is moving to a new system of monthly reports, which will be discussed with the senior management team within the prison but not published. We will publish an annual report of IPM findings for each prison based on the monthly reports and provide some further feedback to prisoners halfway through each year.

### HOW CAN IPMs HELP ME?

Here are some examples of how we have helped so far:

- **Bullying and safety**
- **Equality and diversity**
- **Prisoner transfer**
- **Issues with Property**
- **Living conditions, food, clothing, hygiene**
- **Delays with progression**
- **Access to education and work and work**

### IF SOMETHING IS NOT OK, WE NEED YOU TO SAY – PLEASE LET US KNOW HOW THINGS ARE

Please note we will only provide assistance with complaints after it has been directed through the appropriate complaint procedures first.

# IPM

## Independent Prison Monitoring

YOU CAN CALL THE  
FREEPHONE NUMBER ON  
0800 056 7476. CALLS ARE  
NOT MONITORED BY SPS  
AND ARE CONFIDENTIAL.



THIS NUMBER CAN BE  
ACCESSED ON YOUR  
MOBILE PHONE BY  
DIALLING 112 AND  
CHOOSING OPTION 3:  
INDEPENDENT PRISON  
MONITOR.



IPMs VISIT THE PRISON  
WEEKLY AND ARE  
AVAILABLE TO SPEAK TO.