



HMIPS SERVICE DELIVERY PERFORMANCE

Number of IPM visits (calls):	17	Statutory requirement met?	No
Volunteer hours committed:	n/a	% of prisoner requests handled:	100%

Comments: The Statutory requirement of one (on-site) visit per week was not met with one visit being missed due to COVID-19. There were 13 visits and 4 calls made to speak to prisoners. 88% of requests raised were concluded. Please remember if calling the Freephone number leave your name, prison number and cell location to ensure we can locate you.

MAIN AREAS MONITORED	FINDINGS
General – overcrowding and fabric of the buildings	<p>It remains the case that the majority of concerns about Barlinnie come from the nature of the buildings and the significant overcrowding. IPMs continue to lobby at all levels for a reduction in the number of people being held at HMP Barlinnie.</p> <p>The prison is not fit for purpose and requires significant investment across all areas.</p> <p>IPMs were pleased to learn that HMP Glasgow is making progress, and aims to be opened by 2026</p>
Remand Prisoners	<p>IPMs remain concerned about the number of remand prisoners being held in all prisons, and the length of time people are spending on remand.</p>
Complaints	<p>IPMs attended an informal hearing to deal with a series of complaints. This was well handled and should be utilised more often. However, prisoners reported a lack of confidence in the complaints system generally. Prisoners stated that they do not feel complaints are properly addressed.</p>
Staff and prisoner relationships	<p>Prisoners remained positive about staff/prisoner relationships, and in the main reported being treated well with staff helping to resolve issues.</p>
Mobile phones	<p>Prisoners continued to report that they were not provided with a mobile phone, or had significant delays receiving them.</p>
Progression	<p>Concerns remain nationally about the ability of prisoners to progress through their sentences. The HMIPS review into progression is underway, with inspectors having spent two weeks in HMP Edinburgh. They will be visiting all prisons over the next few months.</p> <p>Within Barlinnie there has been some improvement, with 17 prisoners from Letham now on placements. Prisoners raised concerns about the length of time taken to move through reception.</p> <p>Prisoners raised concerns about the availability of offending behaviour courses, both at Barlinnie and nationally, and the excessive waiting lists.</p>

AREAS TO BE MONITORED NEXT

Independent Prison Monitors are considering areas that they should focus on in the coming months. If there are particular things that you think the IPMs should focus on, whatever that may be, please leave a message on the Freephone number letting us know so we can consider it.



HOW CAN IPMs HELP ME?

Here are some examples of how we have helped so far:

- **Bullying and safety**
- **Equality and diversity issues**
- **Prison transfers**
- **Issues with property**
- **Living conditions, food, clothing, hygiene**
- **Delays with progression**
- **Access to education and work**

IF SOMETHING IS NOT OK, WE NEED YOU TO SAY – PLEASE LET US KNOW HOW THINGS ARE

Please note we will only provide assistance with complaints after it has been directed through the appropriate complaint procedures first.

IPM
Independent
Prison
Monitoring

 **YOU CAN CALL THE FREEPHONE NUMBER ON 0800 056 7476. CALLS ARE NOT MONITORED BY SPS AND ARE CONFIDENTIAL.**

 **IPMs VISIT THE PRISON WEEKLY AND ARE AVAILABLE TO SPEAK TO.**