



HMIPS SERVICE DELIVERY PERFORMANCE

Number of IPM visits (calls):	16	Statutory requirement met?	Yes
Volunteer hours committed:	49	% of prisoner requests handled:	100%

Comments: There were 16 visits and three calls made to speak to prisoners. Volunteer hours only include time in the prison.

MAIN AREAS MONITORED	FINDINGS
General – overcrowding and fabric of the buildings	<p>It remains the case that the majority of concerns about Barlinnie come from the nature of the buildings and the significant overcrowding. IPMs continue to lobby at all levels for a reduction in the number of people being held at HMP Barlinnie.</p> <p>The prison is not fit for purpose and requires significant investment across all areas.</p>
Remand Prisoners	<p>IPMs remain concerned about the number of remand prisoners being held in all prisons, and the length of time people are spending on remand. Given the overcrowding at Barlinnie this is of particular concern.</p>
SRU	<p>The IPM Team are aware of the hard work done by staff in the SRU. However, similar to the rest of the prison the buildings are not fit for purpose. The IPMs have raised concerns about the length of time some prisoners are spending in the SRU, and would encourage the SPS to consider other ways of managing these prisoners.</p>
Staff and prisoner relationships	<p>Prisoners remained positive about staff/prisoner relationships, and in the main reported being treated well, with staff helping to resolve issues. The work being done in the resource hub is incredibly positive, and during visits IPMs have been pleased to see the level of interaction that is now taking place between staff and prisoners.</p>
Mobile phones	<p>Prisoners continued to report that they were not provided with a mobile phone, or had significant delays receiving them. The IPM phone number is now available on the mobile phones, and we would encourage prisoners to get in touch with us if they wish.</p>
Progression	<p>Concerns remain nationally about the ability of prisoners to progress through their sentences. The HMIPS Team conducting the review of progression visited the prison in January 2022 and spoke with prisoners, staff and the IPM Team.</p> <p>Prisoners continue to raise concerns about the availability of offending behaviour courses, both at Barlinnie and nationally, and the excessive waiting lists.</p>

AREAS TO BE MONITORED NEXT

Independent Prison Monitors are considering areas that they should focus on in the coming months. If there are particular things that you think the IPMs should focus on, whatever that may be, please leave a message on the Freephone number letting us know so we can consider it. The IPM Team can now be contacted using your mobile phone by dialling 112 option 3.



HOW CAN IPMs HELP ME?

Here are some examples of how we have helped so far:

- **Bullying and safety**
- **Equality and diversity issues**
- **Prison transfers**
- **Issues with property**
- **Living conditions, food, clothing, hygiene**
- **Delays with progression**
- **Access to education and work**

IF SOMETHING IS NOT OK, WE NEED YOU TO SAY – PLEASE LET US KNOW HOW THINGS ARE

Please note we will only provide assistance with complaints after it has been directed through the appropriate complaint procedures first.

IPM
Independent
Prison
Monitoring

YOU CAN CALL THE FREEPHONE NUMBER ON 0800 056 7476. CALLS ARE NOT MONITORED BY SPS AND ARE CONFIDENTIAL.

THIS NUMBER CAN BE ACCESSED ON YOUR MOBILE PHONE BY DIALLING 112 AND CHOOSING OPTION 3: INDEPENDENT PRISON MONITOR

IPMs VISIT THE PRISON WEEKLY AND ARE AVAILABLE TO SPEAK TO

The card features a purple background with white text. It includes a telephone handset icon and a speech bubble icon. The text is arranged in a clear, bold, sans-serif font.