



### HMIPS SERVICE DELIVERY PERFORMANCE

Number of IPM visits (calls):	28	Statutory requirement met?	No
Volunteer hours committed:	n/a	% of prisoner requests handled:	N/A

**Comments:** Volunteer hours were not recorded as the majority of IPM interactions were via phone calls. Amber rating for statutory requirement is due to visits not taking place during lockdown, with remote calls replacing visits.

### MONITORING FINDINGS

MAIN AREAS MONITORED	FINDINGS
Regime	In general prisoners reported satisfaction with the current regime. The majority of prisoners reported that they had access to showers and exercise every day, and that staff would try and ensure everyone could have a shower even when the regime may not allow it.
Decency	Prisoners confirmed the halls were being kept clean and they had access to cleaning materials when they need them.
Purposeful Activity	Prisoners reported that the provision from the gym remained good, and that they were able to attend regularly.  It is good that worksheds have started to reopen, but concerns remain about the number of prisoners who do not have access to meaningful activity.
Healthcare and support services	A number of prisoners raised concerns about access to both healthcare and other support services during recent calls, and some provision appears patchy. Healthcare confirmed however that all primary health services are running. Other services remained impacted by COVID-19, as in the community.
Family contact	The virtual visits and the mobile phones have been welcomed. IPMs will advocate that both of these initiatives continue after the end of the COVID-19 pandemic.
Progression	IPMs are concerned about the impact the COVID-19 pandemic has had on prisoners ability to complete offending behaviour courses. We will implore the SPS and the Scottish Government to think creatively about solutions to the problems around courses and progression as a matter of urgency.  There are also unacceptable delays accessing the open estate, with too many prisoners waiting too long for paperwork to be signed off, beyond the control of HMP Barlinnie.
COVID	IPMs are aware of the number of prisoners testing positive for COVID-19 currently, and the strains this is placing on the regime. We have asked the prison to do all they can to ensure as full a regime as possible is offered, and that any restrictions are time limited, so no one ends up in an extended period of isolation. We expressed our concerns about the restrictions on exercise that have been in place for some prisoners in November.

### AREAS TO BE MONITORED NEXT

IPMs will focus on purposeful activity and staff and prisoner relationships in the next quarter. The IPM boxes have been removed – prisoners wishing to contact us should use the Freephone number