



HMIPS SERVICE DELIVERY PERFORMANCE

Number of IPM visits (calls):	9	Statutory requirement met?	No
Volunteer hours committed:	23.5	% of prisoner requests handled:	100%

Comments: The statutory requirement of one (on-site) visit per week was not met. IPMs were able to visit the prison on seven occasions and two telephone calls with prisoners took place. The volunteer hours only include the time spent in the prison by IPMs.

MONITORING FINDINGS

MAIN AREAS MONITORED	FINDINGS
Respect	The women continued to report having very good relations with staff. During observations, staff were knowledgeable about all of the prisoners in their care and were engaging well, with ongoing conversations and support.
Purposeful Activity and physical environment	The majority of women were kept fully engaged, and generally during activity hours there are very few prisoners on Peebles. IPMs noted that women in Ross House were seen to be engaged in activities. The Halloween activities were well received. IPMs were also pleased to learn about the work done by the knitting group, and noted the work for the Winter Olympics activities as was the signing session from Barbara Dickson in December. The outbreaks of COVID-19 prior to Christmas had an impact on the regime, but
Family contact	The women continued to be positive about virtual visits and mobile phones. The issues around tampering with mobile phones appear to have been addressed, with prisoners being clear on the processes.
Court	Prisoners raised concerns about the amount of time they are having to spend at court, with delays reported on vans returning them to Cornton Vale.
New facility	The IPM Team visited the new prison building and were very encouraged by both the physical aspects as well as the plans for how it will operate. Whilst it is disappointing that the opening is likely being pushed back until after summer the delays are beyond the control of the prison. The exact dates to open the Community Custody Units and HMP Stirling will be confirmed in the coming months.

AREAS TO BE MONITORED NEXT

IPMs are considering what areas to monitor at the prison. If you have areas you think we should look at please let us know by calling the Freephone number. This can also be accessed via your mobile phones by dialling 112 and selecting option 3.



HOW CAN IPMs HELP ME?

Here are some examples of how we have helped so far:

- **Bullying and safety**
- **Equality and diversity issues**
- **Prison transfers**
- **Issues with property**
- **Living conditions, food, clothing, hygiene**
- **Delays with progression**
- **Access to education and work**

IF SOMETHING IS NOT OK, WE NEED YOU TO SAY – PLEASE LET US KNOW HOW THINGS ARE

Please note we will only provide assistance with complaints after it has been directed through the appropriate complaint procedures first.

IPM
Independent
Prison
Monitoring

**YOU CAN CALL THE
FREEPHONE NUMBER ON
0800 056 7476. CALLS ARE
NOT MONITORED BY SPS
AND ARE CONFIDENTIAL.**

 **THIS NUMBER CAN BE
ACCESSED ON YOUR
MOBILE PHONE BY DIALING
112 AND CHOOSING OPTION
3: INDEPENDENT PRISON
MONITOR**

 **IPMs VISIT THE PRISON
WEEKLY AND ARE
AVAILABLE TO SPEAK TO.**

The poster is a vertical rectangle with a dark purple background. At the top, the letters 'IPM' are written in large, white, bold font. Below this, the words 'Independent', 'Prison', and 'Monitoring' are stacked vertically in a smaller, white, sans-serif font. The bottom half of the poster has a lighter purple background. It contains three sections of text, each with an icon to its left. The first section is about a freephone number (0800 056 7476) and is accompanied by a mobile phone icon. The second section is about accessing the number via mobile (dialing 112 and option 3) and is accompanied by a mobile phone icon. The third section is about IPMs visiting the prison weekly and is accompanied by a speech bubbles icon.