



HMIPS SERVICE DELIVERY PERFORMANCE

Number of IPM visits (calls):	15	Statutory requirement met?	No
Volunteer hours committed:	n/a	% of prisoner requests handled:	N/A

Comments: Volunteer hours were not recorded as the majority of IPM interactions were via phone calls. Amber rating for statutory requirement is due to visits not taking place during lockdown, with remote calls replacing visits.

MONITORING FINDINGS

MAIN AREAS MONITORED	FINDINGS
Respect	Prisoners reported having very good relations with staff, with most saying they had regular meaningful conversations with staff, and would feel comfortable raising concerns with them.
Decency	Most prisoner during the reporting period were required to eat their meals in their cells as communal dining areas remained closed, but IPMs were pleased to note that communal dining was being reintroduced. The prison was kept clean, and prisoners reported they had access to cleaning materials whenever they needed them, for both communal and private areas.
Purposeful Activity	Throughout the restrictions the essential work parties stayed operating, keeping a large number of the prisoners occupied. Education had restarted, with activities being provided to the women in Ross House. The summer fair was a welcome initiative.
Family contact	The virtual visits and the mobile phones have been welcomed. IPMs will advocate that both of these initiatives continue after the end of the COVID pandemic.
Exercise of authority	During the reporting period the NPMs Scottish subgroup responded to a new report from the Council of Europe's Committee for the Prevention of Torture (CPT). One of the recommendations concerned segregation and the need for those segregated to have two hours each day of meaningful contact. The prison had individual care plans for all the women to try and meet this recommendation. The IPMs will continue to monitor this area closely.
Progression	IPMs are concerned about the impact the COVID-19 pandemic has had on prisoners ability to complete offending behaviour courses. We will implore the SPS and the Scottish Government to think creatively about solutions to the problems around courses and progression as a matter of urgency.
Arrivals	IPMs continue to have serious concerns about the late arrivals of women from court, and the ongoing use of shared transport with male offenders. The IPMs believe this is unacceptable, and will raise the matter with the SPS.

AREAS TO BE MONITORED NEXT

IPMs will focus on purposeful activity and staff and prisoner relationships in the next quarter. The IPM boxes have been removed – prisoners wishing to contact us should use the Freephone number