



HMIPS SERVICE DELIVERY PERFORMANCE

Number of IPM visits (calls):	13	Statutory requirement met?	No
Volunteer hours committed:	n/a	% of prisoner requests handled:	100

Comments: Volunteer hours not recorded for phonecalls (visits only). Amber rating for statutory requirement is due to some visits not taking place during lockdown, with remote calls replacing visits. IPMs welcome the ongoing support of staff at HMP Dumfries to facilitate on site visit and occasional monitoring calls to the establishment

MONITORING FINDINGS

MAIN AREAS MONITORED	FINDINGS
Personal safety	IPMs have spoken with various prisoners who have reflected positively on personal safety since the beginning of the pandemic when regime restrictions were imposed. During site visits, IPMs have commented positively on the good sense of order within the establishment.
Regime	IPMs have welcomed the slight opening up of the regime, in particular some of the changes in the education department, to allow more prisoners to attend. Management confirmed around 75 prisoners are regularly attending. IPMs have observed socially distanced exercise in the gardens and welcome the ongoing work to establish a therapeutic area there. Monitors also acknowledged the continued functioning of some work parties.
Decency	Both staff and prisoners have confirmed to IPMs that they are receiving daily showers, time in fresh air, and exercise. IPMs welcome this, and have also commented positively on the cleanliness and hygiene of the prison which is continually noted to be of a high standard. IPMs were asked to raise issues relating to special dietary requirements by a small number of prisoners who expressed the view that the needs of vegans and vegetarians were not sufficiently catered for. Prison management have agreed to look into provision in this area.
Healthcare	IPMs have progressed a small number of prisoner requests with staff in the health centre who have been accommodating in reaching resolutions. IPMs would enquire about the ongoing challenges of providing mental health and well being provision in the current climate.
Family contact	In cell telephony has been fully implemented at HMP Dumfries and a large number of prisoners have spoken to IPMs in very positive terms about this innovation. Monitors have been informed that take up of virtual and face to face visits is still relatively low but that it is increasing slowly.
Purposeful activity	Work around the prison has understandably decreased, with only essential work parties still operating under strict safety requirements. IPMs were pleased to note that prison management have taken the opportunity to look at what is provided in order to best suit the needs of all prisoners when the regime fully restarts. Management note the increasing engagement of STP prisoners in the life skills section of the prison also.

AREAS TO BE MONITORED NEXT

IPMs will focus on standards 4 and 5 over the next monitoring period.