



HMIPS SERVICE DELIVERY PERFORMANCE

Number of IPM visits (calls):	13	Statutory requirement met?	Yes
Volunteer hours committed:	42	% of prisoner requests handled:	100

Comments: On site visits recommenced following coronavirus outbreak in previous quarter..

MONITORING FINDINGS

MAIN AREAS MONITORED	FINDINGS
Personal Safety	Senior management advised IPMs that the COVID-19 outbreak was now under control and positive cases were largely zero during this reporting period. Staff in the Intelligence Management Unit have spoken with IPMs regarding current processes to ensure safety and security of all staff and prisoners in HMP Dumfries, including processes for detection and recovery of weapons and illicit substances.
Decency	The prison was observed to be clean during all visits this quarter and food is also reported to be of a good standard.
Transitions from custody	Some prisoners have expressed frustration with pre-release support.
Purposeful activity	IPMs welcomed the reopening of education and the gymnasium, in particular the move to short, sharp sessions to engage short-term prisoners and the additional equipment now available to prisoners in the gym. IPMs also saw evidence of very productive seasonal work in the gardens to provide fresh fruit and vegetables for the establishment.
Organisational Effectiveness	IPMs noted that staff morale remained very positive, despite the impact of the outbreak and were informed of examples of management flexibility to meet the needs of prisoners during this quarter.
Health and Well Being	IPMs commented on the very efficient roll out of vaccinations at HMP Dumfries and visited the mental health team who explained current processes for provision to prisoners

AREAS TO BE MONITORED NEXT

IPMs will continue with onsite visits and monitor the return to full regime including access to pre-liberation support.



HOW CAN IPMs HELP ME?

Here are some examples of how we have helped so far:

- **Bullying and safety**
- **Equality and diversity issues**
- **Prison transfers**
- **Issues with property**
- **Living conditions, food, clothing, hygiene**
- **Delays with progression**
- **Access to education and work**

IF SOMETHING IS NOT OK, WE NEED YOU TO SAY – PLEASE LET US KNOW HOW THINGS ARE

Please note we will only provide assistance with complaints after it has been directed through the appropriate complaint procedures first.

IPM

Independent Prison Monitoring



**YOU CAN CALL THE
FREEPHONE NUMBER ON
0800 056 7476. CALLS ARE
NOT MONITORED BY SPS
AND ARE CONFIDENTIAL.**



**IPMs VISIT THE PRISON
WEEKLY AND ARE
AVAILABLE TO SPEAK TO.**