



### HMIPS SERVICE DELIVERY PERFORMANCE

Number of IPM visits (calls):	10	Statutory requirement met?	No
Volunteer hours committed:	n/a	% of prisoner requests handled:	100%

**Comments:** Volunteer hours not recorded for phone-calls (visits only). Amber rating for statutory requirement is due to visits not taking place during lockdown, with remote calls replacing visits. Amber rating for number of calls reflects the fact that remote monitoring commenced midway through the quarter.

### MONITORING FINDINGS

MAIN AREAS MONITORED	FINDINGS
Regime	Prisoners had been organised according to their hall sections for undertaking activities, to tackle the potential spread of the COVID virus. Having slightly larger groups (than other prisons) allowed for prisoners to undertake activities for longer periods of time. Prisoners reported satisfaction with the new regime. There had been no confirmed COVID cases among prisoners, and only two among staff.
Decency	All prisoners had access to daily exercise, time in the fresh air, and showers. Hall sections were open all day, with prisoners remaining in their own section. This was welcomed.
Family contact	Prisoners were initially frustrated at the time it was taking to implement virtual visits. It is understood the delay was due to the need for legislation to be passed. Virtual visits were now up and running and working well (although uptake was less than expected). In-cell mobile phones were also in operation and have been well received. Where misuse of these phones was detected, they were removed from the prisoner for two weeks, though the prisoner still had access to the PIN phones on their hall.
Personal safety	Prison management stated that they had followed the Scottish Government's guidance with regards to physical distancing etc. PPE was available where needed, as was hand sanitiser and antiseptic wipes etc. Senior management reported that while staff and prisoner groups did not always observe physical distancing, the importance of this was continually reminded.  Prisoners reported feeling safer undertaking all activities in smaller groups. Incidents of violence had fallen since lockdown measures were put in place.
Purposeful activity	Only essential work parties were in operation, which was understandable. It is thought that due to prisoners feeling safer there had been increased uptake of exercise.
Healthcare	Senior management reported that healthcare provision was going well.

### AREAS TO BE MONITORED NEXT

IPMs will continue to focus on how prisoners are coping during lockdown, particularly where restrictions are eventually eased. It is hoped on-site monitoring will resume in the week beginning 27<sup>th</sup> July.