



HMIPS SERVICE DELIVERY PERFORMANCE

Number of IPM visits (calls):	10	Statutory requirement met?	No
Volunteer hours committed:	n/a	% of prisoner requests handled:	100

Comments: Volunteer hours not recorded for phone calls (visits only). Amber rating for statutory requirement is due to visits not taking place during lockdown, with remote calls replacing visits. Amber rating for number of calls reflects the fact that remote monitoring commenced midway through the quarter.

MONITORING FINDINGS

MAIN AREAS MONITORED	FINDINGS
Personal safety	Prison management confirmed that they had followed the Scottish Government's guidance with regards to physical distancing etc. IPMs noted that physical distancing was not always observed on the halls, by prisoners and staff. This was confirmed by prison management, who continued to stress to prisoners and staff the importance of following the guidance.
Regime	Both prison management and prisoner reps confirmed that prisoners were accepting of the new regime, and were coping well with the changes. PIAC meetings continued to be held throughout the establishment.
Decency	Prisoners were getting daily showers, time in fresh air, and exercise. IPMs welcomed this, and were pleased to note that the allocated time for these has been increased where possible.
Healthcare	IPMs noted the prison had handled COVID-19 very well. There had been no positive tests among prisoners, although there were a couple who appeared symptomatic towards the beginning of lockdown before testing was available. A COVID-19 Team, in full PPE, efficiently managed any suspected cases. COVID-19 testing was happening efficiently.
Family contact	IPMs were pleased to note that virtual visits and in cell telephony had been fully implemented at HMP Greenock, although the take up of virtual visits was lower than expected. While it took some time to get virtual visits up and running, it is understood the delay was caused by the need for legislation to be passed. Virtual visits will be reduced slightly in August with the re-introduction of face to face visits.
Purposeful activity	Prisoners work had understandably decreased, with only essential work parties still operating under strict safety requirements. IPMs were pleased to note that preparations were in place for restarting education in early August.

AREAS TO BE MONITORED NEXT

IPMs will continue to focus on how prisoners are coping during lockdown, particularly where restrictions are eventually eased. It is hoped on-site monitoring will resume in the week beginning 27th July.