



### HMIPS SERVICE DELIVERY PERFORMANCE

Number of IPM visits (calls):	13	Statutory requirement met?	No
Volunteer hours committed:	n/a	% of prisoner requests handled:	100

**Comments:** Volunteer hours not recorded for phonecalls (visits only). Amber rating for statutory requirement is due to some visits not taking place during lockdown, with remote calls replacing visits.

### MONITORING FINDINGS

MAIN AREAS MONITORED	FINDINGS
Personal safety	Prison management continued to follow Government guidance with regards to social distancing during this quarter and provided an update to IPMs on numbers isolating due to covid symptoms, which remain very low. Prison management have advised that SPS Test and Protect guidance is slightly different from Govt guidance in terms of isolation periods.
Regime	IPMs welcomed the fact that the regime has opened up slightly this quarter as noted in purposeful activity section below.
Decency	Prisoners are getting daily showers, time in fresh air, and exercise. IPMs welcome this, and are pleased to note that the allocated time for these has been increased where possible.
Healthcare	IPMs spent some time this quarter looking at mental health and well being provision in HMP Greenock and concluded that there was comprehensive and thorough system of provision in place to assist prisoners.
Family contact	IPMs are pleased to note that virtual visits and face to face visits continue to go ahead albeit with low numbers. IPMs raised some backlogs with progression which management acknowledged, and were informed community placements have continued, FGTR's have been signed off and are now with SPS HQ, while there is backlog for special escorted leave.
Purposeful activity	IPMs were pleased to see and hear of the gradual increase in work in the prison and note that all prisoners who are able to do so are now offered some form of work during the week. Monitors welcomed the new life skills area in the prison and noted that prisoners are attending PIAC meetings to be consulted on the regime in the prison over the Christmas period.

### AREAS TO BE MONITORED NEXT

IPMs will continue to monitor all aspects of progression, particularly at the top end and focus on HMIPS standards 4 and 5 in the next quarter.