



HMIPS SERVICE DELIVERY PERFORMANCE

Number of IPM visits (calls):	13	Statutory requirement met?	Yes
Volunteer hours committed:	52	% of prisoner requests handled:	100

Comments: Statutory requirement was met. The findings are taken from site visits and calls to management and prisoners.

MONITORING FINDINGS

MAIN AREAS MONITORED	FINDINGS
Purposeful Activity / regime	IPMs noted that the regime had continued to improve during this reporting period with access to library, outdoor gym and education all recommencing early in the quarter. IPMs welcomed the opening of the link centre and the courses available. Monitors commented there was generally very good uptake of outside exercise and time in the fresh air.
Healthcare	IPMs noted the efficient roll out of the COVID-19 vaccine to prisoners and also that waiting times for non-urgent cases were now less than a week.
Transitions from Custody	Several prisoners remained concerned that their progression had stalled most notably for those at the National Top End (NTE) facility, with many still awaiting decision on FGTR and 2 nd grants from 2020. IPMs noted that several prisoners moved from NTE at HMP Greenock to open conditions during this quarter. IPMs were given an overview of ICM processes by the ICM co-ordinator during this quarter and attended meetings, which were well organised with all appropriate staff contributing.
Lawful and Transparent Custody	IPMs noted that reception continued to function very well with all prisoners treated with professionalism and compassion. Lock up procedures were also observed to be professional and efficient.
Decency	Additional food provisions was made available due to the additional periods spent in cell from early evening onwards. New induction booklets for Ailsa and Chriswell were positively commented on. In person visits resumed where restrictions allowed during this quarter.

AREAS TO BE MONITORED NEXT

IPMs will focus on transitions from custody and progression



HOW CAN IPMs HELP ME?

Here are some examples of how we have helped so far:

- **Bullying and safety**
- **Equality and diversity issues**
- **Prison transfers**
- **Issues with property**
- **Living conditions, food, clothing, hygiene**
- **Delays with progression**
- **Access to education and work**

IF SOMETHING IS NOT OK, WE NEED YOU TO SAY – PLEASE LET US KNOW HOW THINGS ARE

Please note we will only provide assistance with complaints after it has been directed through the appropriate complaint procedures first.

IPM

Independent Prison Monitoring



**YOU CAN CALL THE
FREEPHONE NUMBER ON
0800 056 7476. CALLS ARE
NOT MONITORED BY SPS
AND ARE CONFIDENTIAL.**



**IPMs VISIT THE PRISON
WEEKLY AND ARE
AVAILABLE TO SPEAK TO.**