



## HMIPS SERVICE DELIVERY PERFORMANCE

|                                  |      |                                 |     |
|----------------------------------|------|---------------------------------|-----|
| Number of IPM visits (or calls): | 16   | Statutory requirement met?      | Yes |
| Volunteer hours committed:       | 48.5 | % of prisoner requests handled: | 100 |

**Comments:** Statutory requirement of one (on-site) visit per week was met.

## MONITORING FINDINGS

| MAIN AREAS MONITORED                                  | FINDINGS                                                                                                                                                                                                                                                                                                                                                  |
|-------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Transition from prison to the community               | IPMs monitored the liberation process, and were concerned to note that over-25's receive 25% more liberation grant than under-25's. IPMs were of the view that this could represent an example of age discrimination. It was understood, however, that this is a national policy rather than one specific to HMP Inverness.                               |
| Decency                                               | IPMs observed the cleaning of vacant cells (in readiness for prisoners taking up the cells). IPMs were left with the impression that the prison provided a great deal of attention to cleanliness and hygiene.                                                                                                                                            |
| Decency                                               | IPMs were of the view that the doors of the communal showers did not afford enough privacy, even when considering the prison setting and the need for staff to be able to ensure appropriate use or prisoners' safety, etc.                                                                                                                               |
| Family contact                                        | In-person family visits were reintroduced in line with the relaxation of Scottish Government COVID-19 safety restrictions. IPMs welcomed this due to its importance in maintaining prisoner/family relationships.                                                                                                                                         |
| Effective, courteous and humane exercise of authority | IPMs observed the orderly room process and concluded that this was run efficiently and fairly. The prisoners were treated courteously, understood the process, and why they were there.                                                                                                                                                                   |
| Purposeful activity                                   | IPMs are concerned that a lack of internet access is denying prisoners access to the more advanced learning opportunities available in the community. However it was noted that demand for such opportunities is low at HMP Inverness. Again, it was understood that this is a national policy rather than one implemented specifically by HMP Inverness. |

## AREAS TO BE MONITORED NEXT

IPMs will continue to focus on the impact the latest COVID-19 restrictions are having on prisoners, including access to basic human rights such as time in the fresh air, outdoor PT, healthcare and hygiene.

IPMs will also start to look at the easing of restrictions around the prison to ensure they happen in line with the easing of restrictions in the community.



## HOW CAN IPMs HELP ME?

Here are some examples of how we have helped so far:

- **Bullying and safety**
- **Equality and diversity issues**
- **Prison transfers**
- **Issues with property**
- **Living conditions, food, clothing, hygiene**
- **Delays with progression**
- **Access to education and work**

## IF SOMETHING IS NOT OK, WE NEED YOU TO SAY – PLEASE LET US KNOW HOW THINGS ARE

Please note we will only provide assistance with complaints after it has been directed through the appropriate complaint procedures first.

# IPM

## Independent Prison Monitoring



**YOU CAN CALL THE  
FREEPHONE NUMBER ON  
0800 056 7476. CALLS ARE  
NOT MONITORED BY SPS  
AND ARE CONFIDENTIAL.**



**IPMs VISIT THE PRISON  
WEEKLY AND ARE  
AVAILABLE TO SPEAK TO.**