



## HMIPS SERVICE DELIVERY PERFORMANCE

Number of IPM visits (calls):	12	Statutory requirement met?	Yes
Volunteer hours committed:	46	% of prisoner requests handled:	100

**Comments:** Statutory requirement was met through on site visits

## MONITORING FINDINGS

MAIN AREAS MONITORED	FINDINGS
Decency	On almost all visits this quarter the prison was observed to be well run and orderly with a few exceptions, where house blocks were noted to be very noisy with loud communications between staff and prisoners across halls. In general, the prison was reported to be clean and well run on monitoring visits. Towards the end of the quarter there were a substantial number of positive COVID-19 cases and IPMs noted the clear processes put in place for suspected and confirmed cases. IPMs attended PIAC meetings this quarter where various day to day matters relating to decency were raised by prisoners and listened to by management. IPMs reported that visits were open during this quarter with numbers variable and were informed that refurbishment plans are ongoing
Healthcare	Some prisoners continued to comment on the difficulty of obtaining a doctor's appointment and access to psychiatric care and addiction support. IPMs observed the dispensation of medicine and noted a humane and profession highlighted their knowledge and compassionate approach to their work. IPMs welcomed the substantial increase in resource and capacity for the Health Centre team in this reporting period.
Lawful and Transparent custody	IPMs visited the SRU and continued to report on a well-run unit where Monitors were provided with updates on re-integration plans where appropriate. Monitors noted that some prisoners have been in for extended periods of time this quarter and will request an update on current practice and / or challenges in this area. Across the establishment, IPMs have noted good staff prisoner interactions with only one issue of fairness, in relation to treatment, raised with IPMs in this quarter.
Progression	IPMs have been encouraged to see the continuation of progression pathways at HMP Kilmarnock despite restrictions. Monitors were afforded a run through of the robust procedures for assessment of HDC applications during this reporting period..

## AREAS TO BE MONITORED NEXT

IPMs will continue to focus on access to regime and mental health provision and time spent by prisoners in the SRU.



## HOW CAN IPMs HELP ME?

Here are some examples of how we have helped so far:

- **Bullying and safety**
- **Equality and diversity issues**
- **Prison transfers**
- **Issues with property**
- **Living conditions, food, clothing, hygiene**
- **Delays with progression**
- **Access to education and work**

## IF SOMETHING IS NOT OK, WE NEED YOU TO SAY – PLEASE LET US KNOW HOW THINGS ARE

Please note we will only provide assistance with complaints after it has been directed through the appropriate complaint procedures first.

# IPM

## Independent Prison Monitoring



**YOU CAN CALL THE  
FREEPHONE NUMBER ON  
0800 056 7476. CALLS ARE  
NOT MONITORED BY SPS  
AND ARE CONFIDENTIAL.**



**IPMs VISIT THE PRISON  
WEEKLY AND ARE  
AVAILABLE TO SPEAK TO.**