



HMIPS SERVICE DELIVERY PERFORMANCE

Number of IPM visits (calls):	12	Statutory requirement met?	Yes
Volunteer hours committed:	54	% of prisoner requests handled:	100

Comments: The statutory requirement was met through on-site visits.

MONITORING FINDINGS

MAIN AREAS MONITORED	FINDINGS
Decency	IPMs noted positive cases in some wings at the beginning of this quarter, leading to a restricted regime. Staff compliance with masks and physical distancing was noted to be good. Management of the outbreak demonstrated strong organisational effectiveness with new cases monitored daily and close liaison with Public Health Scotland and NHS. IPMs attended a night visit and commented that while noise from televisions and radios were occasionally audible they were not intrusive. Those on Talk to Me procedures were observed during the night and paperwork completed. As noted in the last quarter, some prisoners again approached IPMs regarding portion size of meals and availability of fruit.
Healthcare	Prisoners continued to speak with IPMs regarding prescribing policies and differences between prisons. Monitors have met with the health centre manager and were advised of the possibility of national guidelines. IPMs were also advised staffing in the health centre had been problematic in line with NHS issues nationally. IPMs were pleased to note that there was provision for health staff to call prisoners in cell to discuss treatment and provide updates.
Lawful and Transparent custody	IPMs observed a night patrol and noted the careful following of procedures and awareness of potential prisoner needs. The impression was of a safe establishment during the night. IPMs spoke with several prisoners in the SRU during this period and commented the staff had a good handle on the issues the prisoners were facing and had a compassionate approach to their work.
Purposeful Activity	IPMs noted some restrictions to work parties during the COVID-19 outbreak, but have reported positively on work, exercise, education and activity in the links centre. A football tournament was well attended and well received this quarter. Some prisoners advised coffee machines and coffee breaks had been removed in the work sheds and that pay in the textile shed had been reduced due to a reduction in working time. IPMs noted that staff absence remained very low which helped maintain regime, and remand prisoners were also offered work.

AREAS TO BE MONITORED NEXT

IPMs will continue to focus on access to regime and management of property.



HOW CAN IPMs HELP ME?

Here are some examples of how we have helped so far:

- **Bullying and safety**
- **Equality and diversity issues**
- **Prison transfers**
- **Issues with property**
- **Living conditions, food, clothing, hygiene**
- **Delays with progression**
- **Access to education and work**

IF SOMETHING IS NOT OK, WE NEED YOU TO SAY – PLEASE LET US KNOW HOW THINGS ARE

Please note we will only provide assistance with complaints after it has been directed through the appropriate complaint procedures first.

IPM

Independent Prison Monitoring



**YOU CAN CALL THE
FREEPHONE NUMBER ON
0800 056 7476. CALLS ARE
NOT MONITORED BY SPS
AND ARE CONFIDENTIAL.**



**IPMs VISIT THE PRISON
WEEKLY AND ARE
AVAILABLE TO SPEAK TO.**