



HMIPS SERVICE DELIVERY PERFORMANCE

Number of IPM visits (calls):	12	Statutory requirement met?	Yes
Volunteer hours committed:	58	% of prisoner requests handled:	100

Comments: Statutory requirement was met and findings are taken from on-site visits

MONITORING FINDINGS

MAIN AREAS MONITORED	FINDINGS
Personal Safety	<p>HMP Shotts was observed to be calm and orderly during visits in this reporting period. IPMs were advised of an increase in drugs finds and usage in this quarter. IPMs were also saddened to be informed of a death in custody within the establishment during this period.</p> <p>IPMs were also informed of a significant COVID-19 outbreak towards the end of the quarter and observed Public Health Scotland on site carrying out mass testing.</p>
Purposeful Activity / regime	<p>IPMs noted that all essential work parties continued to function and daily activity was observed in all industries, with numbers appearing to be variable, notwithstanding periods of virus outbreaks, where all non-essential work was suspended. Management advised that the regime remains more limited than they would like, primarily due to under staffing.</p>
Organisational Effectiveness	<p>IPMs are mindful of the difficult balance between ensuring personal safety / reducing transmission of COVID-19 and operating a meaningful regime. Some prisoners, and indeed some officers, expressed dissatisfaction with decisions taken at both ends of this spectrum and indicated this may be affecting morale across the establishment. Management explained some recent decisions were based on ensuring prisoners receive basic entitlements.</p>
Lawful and Transparent Custody	<p>IPMs visited the SRU on several occasions during this quarter and noted a well-run unit with some obvious tensions and challenges. IPMs observed TTM conferences and were provided with an overview of all current individuals held within the SRU and their management plans. Some prisoners spoke to IPMs about difficulties with escorts for external appointments. Management noted that HMP Shotts staff provided most of the escorts for prisoners in the previous quarter.</p>

AREAS TO BE MONITORED NEXT

IPMs will continue to monitor healthcare provision and the levels of purposeful activity within HMP Shotts

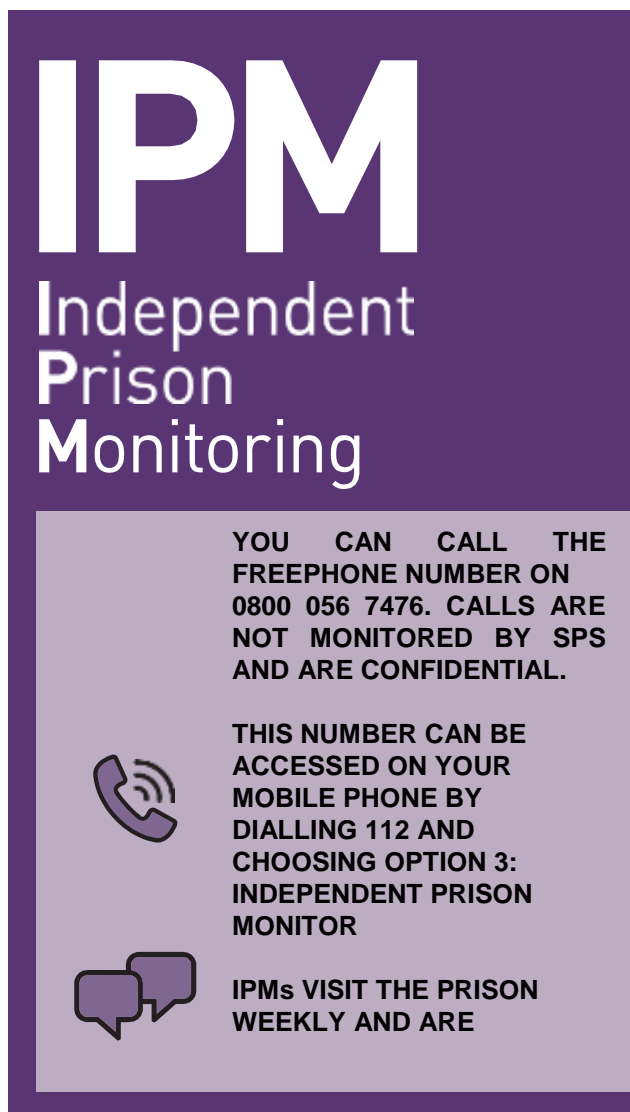
HOW CAN IPMs HELP ME?

Here are some examples of how we have helped so far:

- **Bullying and safety**
- **Equality and diversity issues**
- **Prison transfers**
- **Issues with property**
- **Living conditions, food, clothing, hygiene**
- **Delays with progression**
- **Access to education and work**


IF SOMETHING IS NOT OK, WE NEED YOU TO SAY – PLEASE LET US KNOW HOW THINGS ARE


Please note we will only provide assistance with complaints after it has been directed through the appropriate complaint procedures first.



IPM
Independent
Prison
Monitoring

**YOU CAN CALL THE
FREEPHONE NUMBER ON
0800 056 7476. CALLS ARE
NOT MONITORED BY SPS
AND ARE CONFIDENTIAL.**

 **THIS NUMBER CAN BE
ACCESSED ON YOUR
MOBILE PHONE BY
DIALLING 112 AND
CHOOSING OPTION 3:
INDEPENDENT PRISON
MONITOR**

 **IPMs VISIT THE PRISON
WEEKLY AND ARE**