



HMIPS SERVICE DELIVERY PERFORMANCE

Number of IPM visits (calls):	10	Statutory requirement met?	No
Volunteer hours committed:	n/a	% of prisoner requests handled:	100

Comments: Volunteer hours not recorded for phone calls (visits only). Amber rating for statutory requirement is due to visits not taking place during lockdown, with remote calls replacing visits.

MONITORING FINDINGS

MAIN AREAS MONITORED	FINDINGS
Personal safety	Prison management confirmed that they have followed the Scottish Government's guidance with regards to physical distancing etc. IPMs had spoken with some prisoners who said that physical distancing was not always observed on the halls, by prisoners and staff. This was confirmed by prison management, who continued to stress to prisoners and staff the importance of following the guidance.
Regime	Both prison management and prisoner reps confirmed that prisoners were experiencing some difficulty in accepting the new restricted regime. While there had been no significant incidents, there remained a high level of prisoner frustration regarding current conditions. Essential work had remained unaffected and plans were prepared to re-open workshops but other than that the regime was sparse. IPMs welcomed the move to substantially increase time out of cell towards the end of this period.
Decency	Prisoners were getting daily showers, time in fresh air, and exercise. IPMs received weekly assurances from both prisoners and management regarding cleaning, sanitisation, PPE stocks etc.
Healthcare	No issues were reported regarding the delivery of healthcare during the reporting period. IPMs welcomed the news that the healthcare suite had received an extensive deep clean as part of COVID-19 strategy to minimise transmission.
Family contact	Prisoners expressed deep frustration at the lack of in-cell phones due to technical issues. Virtual visits commenced during this reporting period, and while the uptake was relatively low there was a high level of satisfaction from those who used this method of family contact.
Purposeful activity	Prisoners work had understandably decreased, with only essential work parties still operating under strict safety requirements. Education is due to recommence in the establishment in August.

AREAS TO BE MONITORED NEXT

IPMs will continue to focus on how prisoners are coping during lockdown, particularly where restrictions are eventually eased. It is hoped on-site monitoring will resume in the week beginning 27th July.